



coffeeing the World



Dealer Program Warranty 1+90

Rancilio North America's Commercial Product Warranty

Rancilio warrants the equipment it manufacturers as follows:

1. 1 year Parts
2. 90 days Labor

This warranty will begin upon the date of installation as stated in the installation form. Rancilio warrants that the equipment it has manufactured will be commercially free of defects in material and workmanship existing at the time of manufacture and appearing within the applicable warranty period.

This warranty does not apply to any equipment that, in Rancilio's judgment, has been affected by misuse, neglect, alteration, improper installation or operation, improper maintenance or repair, damage or casualty.

The follow is a list of examples of warranty exclusions:

- Not using a Rancilio authorized service vendors for repairs.
- Any problems associated with scale/water hardness.
- Incorrect voltage. Insufficient voltage (below 208 VAC for 220 VAC machines) requires the customer provide a step up transformer for the machine. The electrical source must be within 4 ft of the machine.
- Lack of cleaning or the use of too much detergent with insufficient rinsing resulting in clogged brew valves.
- Lack of adequate drain facilities.

In no event shall Rancilio be liable for any other damage or loss, including, but not limited to, lost profits, lost sales, loss of use of equipment, claims of Buyer's customers, cost of capital, cost of down time, cost of substitute equipment, facilities of services, or any other special, incidental or consequential damages.

Important Program Details

1. The installation site must be ready or additional trip charges will be incurred.
2. Rancilio Installation Form must be submitted to initiate warranty.
3. The factory authorized service company assigned to the location will invoice said location for any call that is not covered by the warranty listed below.
4. Additional travel charges may be incurred based on proximity to authorized service agencies.